

**Division 26: Consumer And Employment Protection -**

*Question: Mr Barron-Sullivan asked the Minister for Consumer and Employment Protection: in the area of real estate consumer protection, what is the full cost of administering the Real Estate and Business Agents Supervisory Board and the associated divisions of the Department of Consumer and Employment Protection?*

*Answer:* The full cost of administering the Real Estate and Business Agents Supervisory Board (the "Board") for the 2000/01 financial year was \$4,409,491 excluding education grants, first homebuyers grants and Fidelity Guarantee Fund payments.

Included in this expenditure was an amount of \$3,548,069 that was paid to the Ministry of Fair Trading (as it was then known) for services provided under the Service Delivery Agreement.

The services that the Board purchases from the Department of Consumer and Employment Protection under the Service Delivery Agreement include: education, policy, investigations, conciliation, licensing, Homebuyers Assistance Fund services, Fidelity Guarantee Fund services, corporate services and legal advice services.

*Question: Mr Barron-Sullivan to the Minister for Consumer and Employment Protection: how many disciplinary hearings conducted by the board were held in the past financial year and how many of those involved successful disciplinary findings or rulings on behalf of consumers? Will the Minister also provide estimates for this year?*

*Answer:*

2000/01 Financial Year

The number of disciplinary hearings conducted by the Board during the 2000/01 financial year was 73. Forty seven (64%) of these hearings resulted in a guilty verdict and a penalty being applied. The ranges of penalties applied were: reprimand, fine, licence suspension and/or licence cancellation.

There were 20 Fidelity Guarantee Fund hearings conducted by the Board during the 2000/01 financial year. Fidelity Guarantee Fund hearings are claims against the Fidelity Guarantee Fund that provides compensation for people who lose money through the defalcation (which includes criminal or fraudulent actions) of a real estate agent or an employee of a real estate agent, in the course of a real estate transaction.

Fifteen payments were made from the Fidelity Guarantee Fund during the year. The total amount paid out was \$915,301.

There were 8 formal hearings in relation to new licence and registration applications and renewals of triennial certificates and certificates of registration conducted by the Board during the 2000/01 financial year – 5 refused and 3 granted.

During the 2000/01 financial year the Board convened on 99 days. These included: Board meetings, licensing meetings, Education Advisory Committee meetings, Formal Hearings for licensing matters and Fidelity Guarantee Fund claims and for inquiries.

2001/02 Financial Year

The number of disciplinary hearings conducted by the Board to date for the 2001/02 financial year is 5. All of these hearings have resulted in guilty verdicts and penalties being applied.

There are a further 15 disciplinary inquiries so far scheduled to take place in the current financial year.

The number of Fidelity Guarantee Fund hearings conducted by the Board to date for the 2001/02 financial year is 3.

The number of formal hearings in relation to new licence and registration applications and renewals of triennial certificates and certificates of registration conducted by the Board for the 2001/02 financial year is 3.

During the 2001/02 financial year the Board has to date convened on 21 days. These have included: Board meetings, licensing meetings, Education Advisory Committee meetings, Formal Hearings for licensing matters and Fidelity Guarantee Fund claims and for inquiries.

*Question: Mrs Edwardes asked the Minister for a breakdown by industry sector of the number of deaths investigated and a breakdown by industry sector of the number of work-related injuries and diseases for the year 2000-01. Mrs Edwardes also sought a graph showing the trends of fatalities and injuries and diseases.*

*Answer:*

**WORK RELATED FATALITIES AND LOST TIME INJURIES/DISEASES IN WESTERN AUSTRALIA**

Note: Statistics relating to lost time injuries and diseases are derived from workers' compensation claim data and as such are dynamic. Lost time injury and disease data is not yet available for the year ended 30 June 2001.

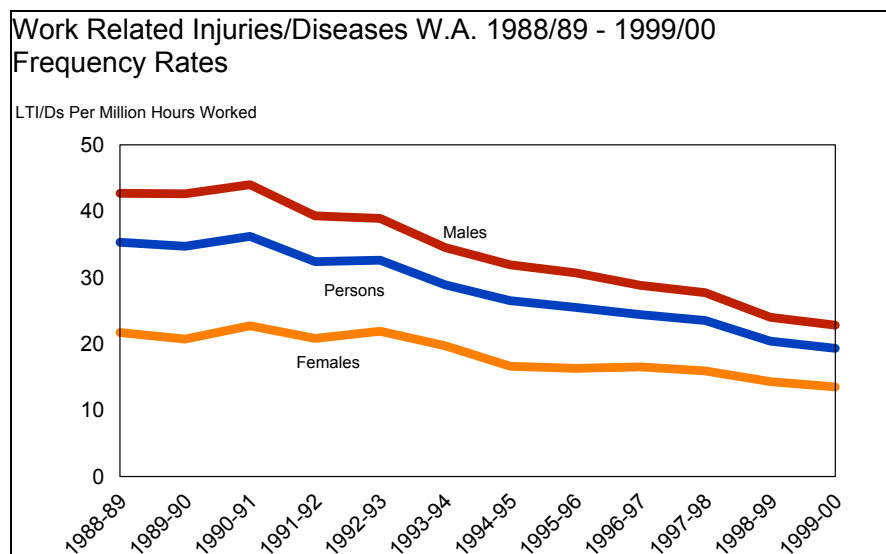
TABLE 1

Fatalities and lost time injuries/diseases by industry sector

Industry Sector	Fatalities		LTI/Ds
	1999/00	2000/01	1999/00
Agriculture/Forestry/Fishing	5	6	1308
Mining	6	5	1029
Manufacturing	3	1	5604
Electricity/Gas/Water	1	1	149
Construction	2	3	2815
Wholesale Trade	0	0	1125
Retail Trade	0	0	2764
Accomm/Cafes/Restaurants	0	0	915
Transport/Storage	2	1	1540
Communications	0	0	44
Finance & Insurance	0	0	120
Property & Business	0	0	1513
Government Administration	0	0	818
Education	1	0	917
Health & Community Services	0	0	2385
Cultural & Recreation	0	4	404
Personal & Other	1	0	690
<b>TOTAL</b>	<b>21</b>	<b>21</b>	<b>24140</b>

FIGURE 1

Frequency rates for lost time injuries/diseases 1988/89 – 1999/00



Year	Frequency Rates		
	Persons	Males	Female
1999/00	19.3	22.8	13.5
1998/99	20.4	24.0	14.3
1997/98	23.5	27.7	15.9
1996/97	24.4	28.8	16.5
1995/96	25.5	30.7	16.3
1994/95	26.5	31.9	16.6
1993/94	28.9	34.5	19.7
1992/93	32.6	38.9	21.9
1991/92	32.4	39.3	20.8

FIGURE 2

Incidence rates for fatalities 1988/89 – 2000/01

